Agenda
PERFORMANCE REVIEW COMMITTEE
Thursday, April 7, 2022
10:00 AM – 11:30 AM
Barre State Office Building, Penthouse and Zoom
(email amanda.arnold@vermont.gov for link)

10:00 am – 10:02 am   **Introductions** (Nick Caputo, Chair)

10:02 am – 10:05 am   **Approval of Agenda** (Nick Caputo)

10:05 am – 10:07 am   **Open for Public Comment** (Nick Caputo)

10:07 am – 10:09 am   **Approval of Minutes** (Nick Caputo)
Minutes from February 3, 2022

10:09 am – 10:55 am   **Data on Deaf and Hard-of-Hearing Populations**
(Kate Parrish and Will Pendlebury)

10:55 am – 11:00 am   **Break**

11:00 am – 11:20 am   **Revisit Retreat Priorities** (Group)

11:20 am – 11:30 am   **Other Business** (Nick Caputo)
 1) Agenda Setting – June 2, 2022
 2) Other

11:30 am   **Adjournment** (Nick Caputo)

PR Committee

What would you like the priorities of your committee to be in the year ahead?

- How well we are serving the population of people with social emotional disorders, including data about how many exit employed compared to other demographics, and feedback directly from these consumers
- Continue work on the consumer satisfaction survey as well as other surveys (including employer satisfaction and partner satisfaction)
- How well are we serving the Deaf and Hard-of-Hearing populations?
- How are we connecting/sharing info with others beyond core partners (other stakeholders and advocacy groups), and do we know who all these stakeholders are?
- Continue to review progress towards goals on WIOA performance measures
- Look at services provided to different age groups (not to compare them but to make sure we are offering adequate amount of services across the age spectrum)
- How do we engage with people who aren't coming to us?
- How are connecting with specific populations such as those with TBI or memory problems?
- Data on how well we serve our business partners
- How to translate our message to a busy business community- what do they need to hear and make it digestible for the business community?

What are the goals and action steps to get there, and what should be the roles of committee members?

- Being present and participating and following through as committee members
- Continuing on with the great presentations we've had to help us understand the programming and data
- Where do take the information we learn? Who's the messenger? How do we have an impact beyond just our conversations?
- Member education during and beyond SRC meetings-topics of interest, trainings to improve overall understanding

Emily shared that, if not for the pandemic, she wouldn't have been able participate in the SRC, go to work, or go to school as remote options made this possible. She suspects the same is true for many others as well and wonders how it will continue to shift VR services and consumer engagement.