## Director's Report

## April 4, 2019

Budget: On track.

**Dashboard:** The most exciting news is that we are rolling out our dashboard as I write this report. Alice Porter and Amanda Kohle presented to all staff via Skype last Friday. It was very well received by staff. We have been somewhat rudderless since WIOA and now we have been clear on the five leading indicators. Please see the Leading and Lagging Indicators attached.

We are also rolling out a youth in transition dashboard.

**Development Team:** We are making progress. James has convened a Ticket Charter Group to move the project ahead. We have made it to round two of the Kessler Foundation grants and a proposal is due mid-June. We are also planning to apply for a SAMSHA grant to expand the IPS supported employment model to people engaged in the Adult Outpatient Programs at the designated agencies.

**Careers Initiative:** We had a very productive meeting with VR and VABIR managers to focus on the dashboard five leading indicators and how the two organizations can team to improve performance and outcomes.

We are creating two additional work groups. The first on setting long and short-term goals. Counselors need more guidance on how to manage the job right now and the career pathway. The second group will focus on creating guidance on follow-up both for the first 90 days post placement and periodic longer-term follow-up.

**Youth Advocacy Council:** The YAC had a very successful meeting at the Statehouse in March. They were able to tour the statehouse, almost none of the members had been before. They were able to meet with Governor Scott for half an hour in his Ceremonial Office. Three of the members joined the VR and SRC outreach effort in the card room. It was a great day.

**Governor's Summit:** We were given the go ahead by Governor Scott to have the Governor's Summit on the Employment of People with Disabilities on December

2<sup>nd</sup> at the Doubletree in South Burlington. We are in the process of reaching out to VTrans, convening a planning group and reaching out to contacts for Ted Kennedy Jr.

Consumer and Employer Satisfaction Surveys: The survey for our consumers has gone live and Market Decisions is conducting the survey. We are asking a few questions related to our Careers Initiative so we can obtain a baseline. We know we likely will not do well but by getting baseline data we can track our progress. The survey of employer will begin shortly. We have not done an employer survey for several years, so we are excited to see the results.

We have also decided to do a youth survey and focus groups. Market Decisions will run a few focus groups to inform the development of questions and method, i.e. texting surveys. We have never done a dedicated youth survey and we are really interested in what the results will be from students. We hope to survey school staff as well.

**Linking Learning to Careers:** Post enrollment, LLC staff have built a dashboard for "enhanced services" and are doing monthly case reviews with the LLC teams in each of our twelve offices. School Collaboration, Work Based Learning Experiences, Assistive Technology, and Post-Secondary options are the areas of focus for this monthly case review.

Winter will not let go.....but summer is not far off 😂