

**Approved Minutes**  
VERMONT STATE REHABILITATION COUNCIL (VTSRC)  
Thursday, June 2, 2022 1:00PM – 3:30PM  
Zoom

**Meeting called by:**

Chair Asher Edelson called the meeting to order at 1:00 p.m.

**Members Present:**

Aisha Pandelaki  
Ana Kolbach  
Andrea Bacchi  
Asher Edelson  
Bill Meirs, SOV  
Candace Walsh  
Cara Sachs  
Cari Kelley  
Courtney Blasius  
Diane Dalmasse  
Emily Ahtunan  
Gina D'Ambrosio  
Helena Kehne  
Kristen Carpentier  
Laura Flint  
Laura Siegel  
Marlena Hughes  
Melissa Conly  
Nick Caputo  
Robin Ingenthron  
Rocko Gieselman  
Sarah Landerville  
Sherrie Brunelle  
Will Pendlebury

**Members Absent:**

Calla Papademas  
Candace Walsh  
Lexia Stanley  
Martha Frank  
Patricia Wehman  
Rose Lucenti  
Sarah Sterling

**SRC Liaison:**

- Amanda Arnold
- James Smith

**SRC Coordinator:**

- Janice Leonard

**Interpreters:**

- Laura Siegel
- Mareike
- Kristal
- Liz B
- Marcus Gunther
- Kristal

**Speakers or Presenters:**

- Mark Noyes, Market Decisions Research
- Candace Walsh

**Guests:**

- Aisha Pandelaki
- Cindy Seguin
- Nancy Dwyer
- Bill Sugarman
- Maria Burt
- Hib Doe
- Will Pendlebury

**1) Introductions** (Asher Edelson, Chair)**Discussion:**

Those in attendance introduced themselves.

**Conclusions:**

Thanks to everyone!

**Action Items, Person Responsible, Deadline:**

None

**2) Approval of Agenda** (Asher Edelson)**Discussion:**

Asher asked for any proposed additions or changes to the agenda. Cari moved to accept the agenda and it was seconded. No further discussion. All approved. Vote unanimous 24-0-0

**Conclusions:**

Motion passes: today's agenda accepted

**Action Items, Person Responsible, Deadline:**

- Upload approved agenda to SRC website, **Janice Leonard**, 6/12/2022

**3) Open for Public Comment** (Asher Edelson)

**Discussion:**

There was no public comment given.

**Conclusions:**

n/a

**Action Items, Person Responsible, Deadline:**

None

**4) Approval of Minutes for [April 7, 2022](#)** (Asher Edelson)

**Discussion:**

Asher asked for any proposed changes or amendments to the [April 7, 2022](#) minutes. There were none. Emily moved to approve the minutes and it was seconded. No discussion. All approved. Vote unanimous 24-0-0

**Conclusions:**

Minutes from [April 7, 2022](#), were approved

**Action Items, Person Responsible, Deadline:**

- Upload approved minutes to SRC website, **Janice Leonard**, 6/12/2022

**5) Consent Agenda** (Asher Edelson)

**Discussion:**

Asher asked for any proposed changes or amendments to the following consent agenda items:

- [AOE Committee May 5, 2022](#)
- [Performance Review Committee April 7, 2022](#)
- [Policy & Procedures Committee May 5, 2022](#)
- [Steering Committee May 12, 2022](#)

Rose moved to approve, and it was seconded. No further discussion. Vote unanimous 16-0-0

**Conclusions:**

Consent agenda items approved

**Action Items, Person Responsible, Deadline:**

- Upload to SRC website, **Janice Leonard**, 6/12/2022

**6) Director's Report** (Diane Dalmasse)

**Discussion:**

Diane shared the following:

Will be changing the Director's report today.

- RSA Monitoring Review
- Federal Audit, 7 people will be auditing next week, 5 here in Vermont. Highly stressful for Amanda, James & Diane Our best to you.
- Rocko will present
- Audit starts Tuesday, they will be asking questions.
  - Their goal is to find out if we are in compliance with the federal regulations.
  - Respond to Data Observations.
  - Reviewing program years 2018, 2019 & 2020.
  - Review of financial processes and timeliness of charges to FY received.
- Highlights are:
  - Opening & Program Overview
  - Performance Overview
- Case Review of 40 files
- Internal Controls

**Conclusions:**

Thank you, Diane, for the update!

**Action Items, Person Responsible, Deadline:**

n/a

**7) Committee Chair Updates (Asher Edelson)****Discussion:****A. Advocacy, Outreach, & Education Committee**

See minutes

**B. Policies & Procedures Committee**

See Minutes

**C. Performance Review Committee**

See Minutes

**D. Steering Committee**

See Minutes

**Conclusions:**

Thank you to the committee chairs for the updates!

**Action Items, Person Responsible, Deadline:**

n/a

**8) VR Regional Manager Updates (Nancy Dwyer and Aisha Pandelaki)**

**Discussion:**

Nancy Dwyer presented highlights in her region including cars received for our clients. Getting a car for these clients has been a game changer to reach their goals.

Aisha Pandelaki presented highlights for her region. Client, "George", with autism had showed some interest in automotive repair. A teacher in Springfield offered to help. They put together a lawnmower. He went online for an online program and is now on his second work experience for a dealership getting paid through our program with potential of being hired for a position.

Progressive Education, Progressive Employment and incredible technical staff.

A client wants to go to higher education, can't afford to go. We are able to pay him to attend. Same for a client wanting technical training and we were able to pay him to attend and company will step up to increase salary.

Clients needing hearing aids and can get some adaptive devices to get them able to function in the workplace.

**Conclusions:**

Thank you, Nancy and Aisha, for the updates!

**Action Items, Person Responsible, Deadline:**

None

**9) [HireAbility Consumer Satisfaction Survey](#) (Mark Noyes, Market Decisions Research)**

**Discussion:** Gave an interesting presentation on HireAbility's Customer Satisfaction Survey and quick preview of the Customer Survey.

See the Results in the Survey Report Conclusions

**Thoughts after Presentation:** Most of the survey is very positive. Be sure to keep that in mind.

**Conclusions:**

**Action Items, Person Responsible, Deadline:**

None

**10) Round Table (Group)**

Meeting went longer than usual because of the Survey Results Presentation. Everyone had opportunity to talk.

**Discussion:**

Thank you to Mark and his team for the work to complete this survey and providing us with great information to help us provide even better service.

Thank everyone for the great work that's provided in Vermont to those with disabilities. A lot of work goes into each datapoint and more. Thank you, great job.

**11) Other Business** (Asher Edelson)

**A. Agenda Setting for September 2, 2022**

**Conclusions:**

**Action Items, Person Responsible, Deadline:**

Upload draft Agenda to the SRC website, **Janice Leonard, 6/12/2022**

**12) Adjournment** (Asher Edelson)

Sherrie moved to adjourn, and it was seconded. Vote was unanimous. Asher called the meeting adjourned at 3:24 p.m.

**Action Items, Person Responsible, Deadline:**

- Upload approved agenda to SRC website, **Janice Leonard, 6/12/2022**
- Upload approved prior meeting minutes to SRC website, **Janice Leonard, 6/12/2022**